

Maestro Discovery Service

This guide provides instructions for users to download and install the Maestro Discovery Service application, which is required by customers who operate their simulators on an organizational network.

The Discovery Service should be installed by your IT department as part of the organization's networking structure. System requirements include a server with a stable IP address, Windows 10+ 64-bits, and a network port 19001.

Download the Application

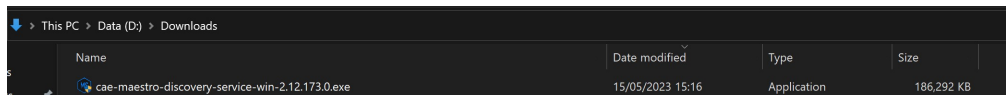
To retrieve the application files:

1. On a Windows device, go to <https://elevatehealth.net/solutions/product-types/software/software-updates>.
2. Download the Maestro Discovery Service application.
3. Save the files onto a USB key.

Install the Application

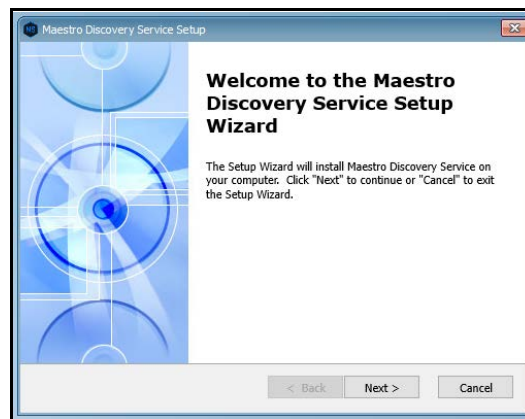
Install the application on the network server:

1. Insert the USB key into a compatible computer residing on the network and access the downloaded files.



Application Setup Files

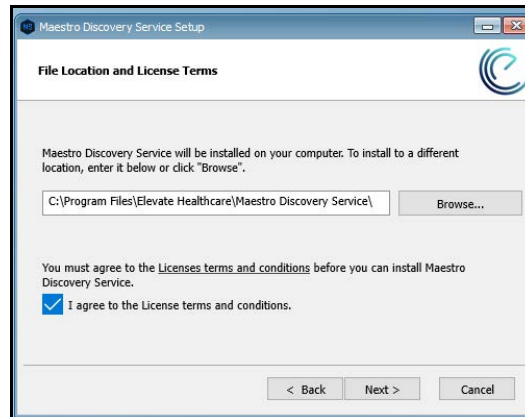
2. Double-click on **maestro-discovery-service-installer-X.XXXXXX.exe** to launch the Setup Wizard.



Setup Wizard

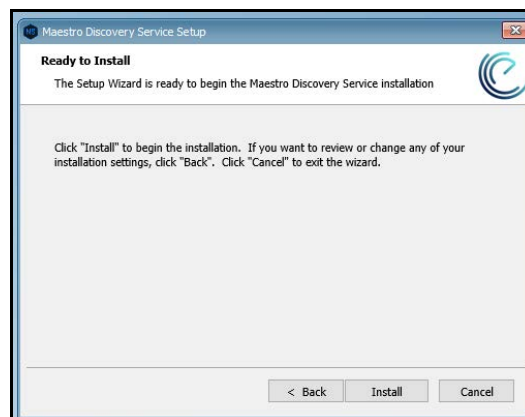
Discovery Service Installation

3. Click **Next**.



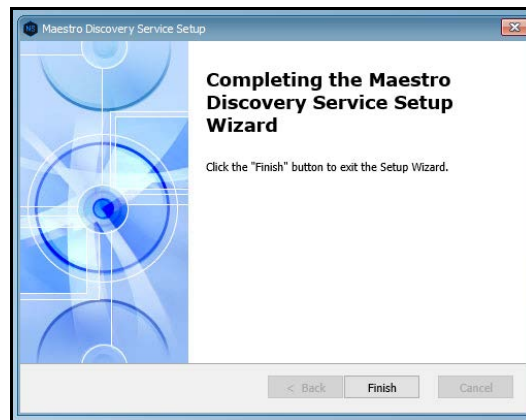
License Terms and Conditions

4. Click on the *Licenses terms and conditions* link to view.
5. Read the license agreement, then check the box to agree.
6. Click **Next**.



Ready to Install

7. Click **Install**.

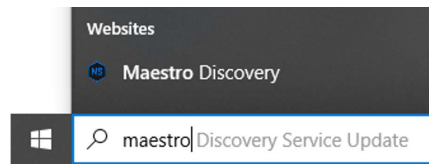


Complete the Installation

8. Click **Finish**.

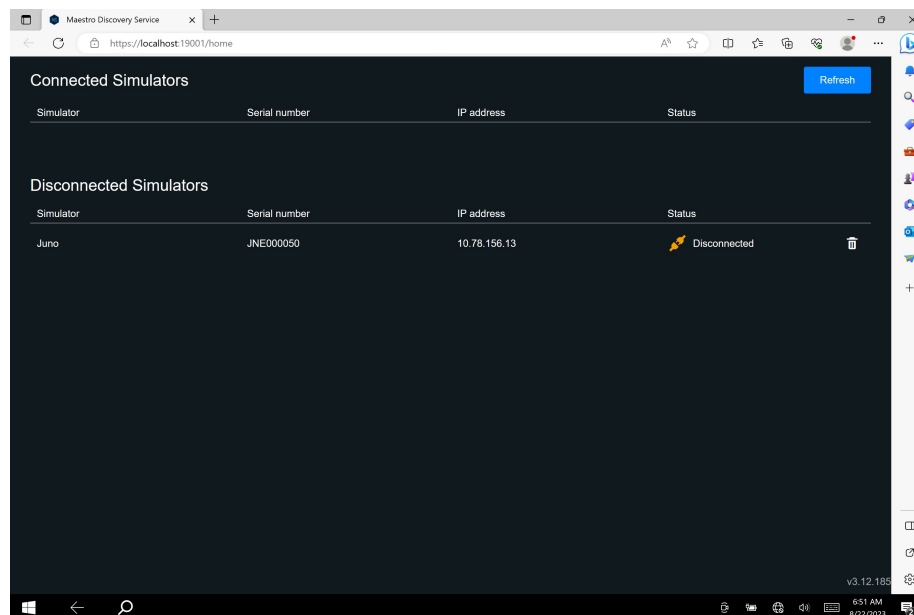
To access the Discovery Service user interface to identify networked simulators, follow these steps:

1. Type 'maestro' in the Start menu search bar and select Maestro Discovery Service.



Start Menu

2. View the Maestro Discovery Service user interface.



Maestro Discovery Service User Interface

Customer Support

For assistance, contact customer service.

Customer Service Headquarters - United States

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET

Toll Free: +1 (866)462-7920

Fax: +1 (941)342-5600

Email: support@elevatehealth.net

Website: <https://elevatehealth.net/>

Customer Service - Canada

Monday - Friday from 8:00 a.m. to 5:00 p.m. ET

Toll Free: +1 (877)223-6273

Email: support@elevatehealth.net

Customer Service - Europe, Middle East and Africa

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET

Phone: +49-(0)6131 4950354

Fax: +49 (0)6131 4950351

Email: international.service@elevatehealth.net

Customer Service - United Kingdom and Ireland

Monday - Friday from 9:00 a.m. to 5:00 p.m. GMT

Phone: +44(0)800-917-1851

Email: uk.service@elevatehealth.net

Customer Service - Latin America

Monday - Friday from 9:00 a.m. to 5:00 p.m. BRT /

BRST Phone: +55 11 5069-1510

Email: la.service@elevatehelath.net

Customer Service - Asia Pacific

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET

Phone: +49 (0)6131 4950354

Email: ap.service@elevatehealth.net